

Accessibility Guide for Smile Together CIC at St Austell Community Hospital



Find Us

<u>Address</u>	<u>Opening Times</u>
<p>St Austell Community Hospital Porthpean Road St Austell PL26 6AA</p> <p><u>Telephone: 0333 405 0290</u> <u>Email: smile.together@nhs.net</u></p>	<p>Monday 08.30-17.00 Tuesday 08.30-17.00 Wednesday 08.30-17.00 Thursday 08.30-17.00 Friday 08.30-16.30 Saturday Closed Sunday Closed</p>



Location



Disabled Parking



There are seven disabled parking bays located in the car park in front of the hospital.

The dental department can then be accessed via the main entrance to the hospital. There are no kerbs or stairs.

The main car park is tarmac. The car park is free. There is adequate space for patients to be dropped off at the main entrance to the hospital.

The dental department is accessed via the main entrance.

Inside Access / Reception



The foyer is well lit with large windows and adequate lighting. The floor is vinyl.

The dental department is situated at the end of the main hospital corridor and is signposted.

The dental department reception is situated at the end of the main hospital corridor on the right.

The flooring is level with vinyl covering.

The waiting room is in front of reception and is carpeted.

Treatment rooms



Treatment areas are accessed directly from reception through double doors. All treatment rooms are accessed from a wide well-lit corridor. There is a minimal incline into the treatment rooms.

A member of the dental team will support and guide the patient into the treatment room and will remain with them throughout treatment and assist them back to reception.

The treatment areas have level vinyl covered floors.

The x-ray room can be accessed by wheelchair users via a door from the waiting room.

Toilet Facilities



There is a disabled toilet in the waiting room with no ramps or stairs.

Additional Information

Patient letters can be made available in other formats such as large print (on request at reception).

All staff have disability awareness training.

Interpreters can be provided with appropriate notice.

Assistance dogs

Assistance dogs are welcome in all dental clinics.

A nurse or member of reception team will support and guide the patient into the treatment room and will remain with them throughout treatment and guide back to reception on completion.