

Accessibility Guide for Smile Together CIC Newquay Hospital



Find Us

<u>Address</u>	<u>Opening Times</u>
Newquay Hospital St Thomas Road Newquay Cornwall TR7 1RQ	Monday 08.30-17.00 Tuesday 08.30-17.00 Wednesday 08.30-17.00 Thursday 08.30-17.00 Friday 08.30-16.30 Saturday Closed Sunday Closed
Telephone: 0333 405 0290 Email: smile.together@nhs.net	



Location



Disabled Parking



There are two disabled parking bays next to the entrance to the dental department. The department can then be accessed via a ramp. There are no kerbs or stairs.

The main car park in front of the building is tarmac. There are several other disabled spaces available by the main hospital doors. The car park is free. There is adequate space for patients to be dropped off at the main entrance to the dental department.

Outside Access from the Car Park



There are two automatic doors at the main entrance with no steps or kerbs. The first set of doors are automatic. The second set are operated from reception via an intercom system.

Inside Access



The foyer is well lit with large windows and adequate lighting. The floor is carpeted.

Reception



Waiting Room

On entering the dental department reception is straight ahead. The flooring is level with vinyl flooring in reception and treatment areas.



The waiting room is on the right of reception, through double doors and is carpeted.

Treatment rooms



Treatment areas are accessed directly from reception area.
The treatment areas have level vinyl covered floors.
X rays can be accessed by wheelchair users via a door from reception.

Toilet Facilities



There is a disabled toilet easily accessible from reception with no ramps or stairs.

Additional Information

Patient letters can be made available in other formats such as large print (on request at reception).

All staff have disability awareness training.

Interpreters can be provided with appropriate notice.

Assistance dogs

Assistance dogs are welcome in all dental clinics.

A nurse or member of reception team will support and guide the patient into the treatment bay and will remain with them throughout treatment and guide back to reception on completion.