

Accessibility Guide for Smile Together CIC Camborne Health Centre



Find Us

<u>Address</u>	<u>Opening Times</u>
Camborne Health Centre Rectory Road Camborne TR14 7DL <u>Telephone: 0333 405 0290</u> <u>Email: smile.together@nhs.net</u>	Monday 08.30-17.00 Tuesday 08.30-17.00 Wednesday 08.30-17.00 Thursday 08.30-17.00 Friday 08.30-16.30 Saturday Closed Sunday Closed



Location



Disabled Parking



There are two disabled parking bays next to the entrance to the dental department. There are no kerbs or stairs.

The main car park in front of the building is smooth tarmac. There is no fee to park in this car park. There is adequate space for patients to be dropped off at the main entrance to the dental department.

Outside Access from the Car Park



There are two outward-opening doors at the main entrance with no steps or kerbs.

Inside Access



The foyer is well lit with large windows and adequate lighting. The floor is carpeted.

Reception

There is no designated reception for the clinic.

Please knock on the clinic door and make yourself comfortable in the waiting area.

A member of the team will then come out to assist you.

Waiting Room



The waiting room is through to the right of the main entrance. It has level vinyl covered floor and is well lit.

There are ample chairs with arm rests and space for wheelchairs.

Treatment rooms



Treatment areas are accessed directly from the waiting area.
The treatment areas have level vinyl covered floors.
X rays can be accessed by wheelchair users within the surgeries.

Toilet Facilities



There are accessible toilets. These are situated beside the waiting area. These are all easily reachable with no ramps or stairs.

Additional Information

Patient letters can be made available in other formats such as large print (on request at reception).

All staff have disability awareness training.

Interpreters can be provided with appropriate notice.

Assistance dogs

Assistance dogs are welcome in all dental clinics. Dogs can remain with their owner in the waiting area. When called into clinic, assistance dogs can be left with the reception staff or taken into the dental surgery while treatment takes place.

A nurse or member of reception team will support and guide the patient into the treatment bay and will remain with them throughout treatment and guide back to reception on completion.