

Disabled Access Guide for Smile Together CIC Falmouth Health Centre

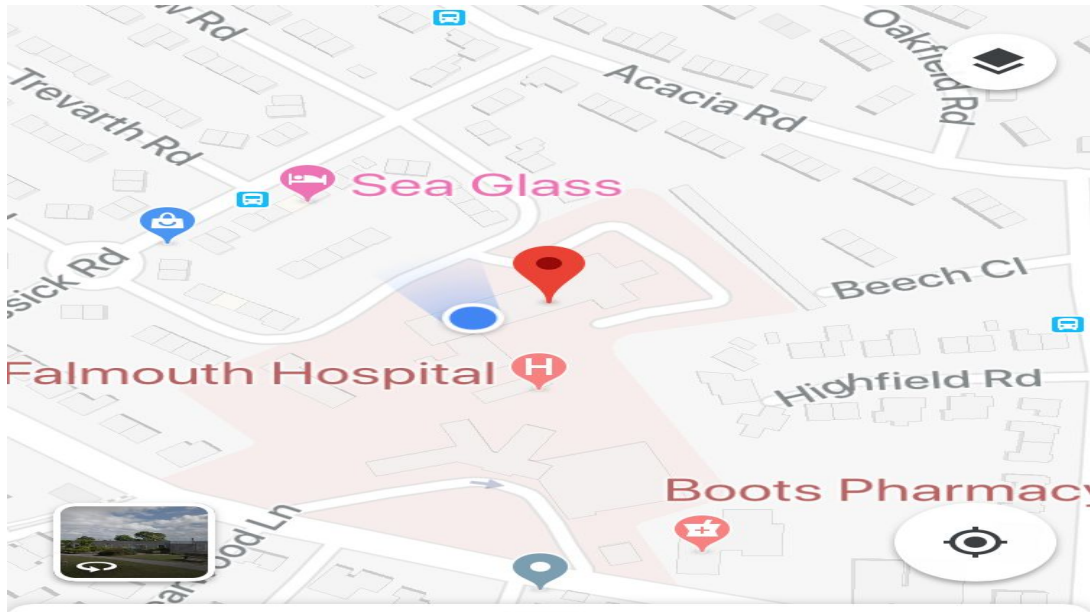


Find Us

<p><u>Address</u> Falmouth Health Centre Trevaylor Road Falmouth TR11 2LH</p> <p><u>Telephone: 0333 405 0290</u> <u>Email: smile.together@nhs.net</u></p>	<p><u>Opening Times</u></p> <table><tbody><tr><td>Monday</td><td>09.00-17.00</td></tr><tr><td>Tuesday</td><td>09.00-17.00</td></tr><tr><td>Wednesday</td><td>09.00-17.00</td></tr><tr><td>Thursday</td><td>09.00-17.00</td></tr><tr><td>Friday</td><td>09.00-17.00</td></tr><tr><td>Saturday</td><td>Closed</td></tr><tr><td>Sunday</td><td>Closed</td></tr></tbody></table>	Monday	09.00-17.00	Tuesday	09.00-17.00	Wednesday	09.00-17.00	Thursday	09.00-17.00	Friday	09.00-17.00	Saturday	Closed	Sunday	Closed
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Location



Falmouth Health Centre
4.5 ★★★★★ (10)

Disabled Parking



There is one disabled parking bay next to the entrance to the dental department. The department can then be accessed via an access ramp. There are no kerb's or stairs. The main car park in front of the building is smooth tarmac. There are several other disabled spaces available by to the rear of the building. The dental department is then accessible via a slope. There is no fee to park in this car park.

Outside Access from the Car Park.



There are two automatic doors at the main entrance with no steps or kerbs. The first set of doors are automatic. The second set are operated from reception via an intercom system.

Inside Access.



Just to the left of the waiting area is the clinic entrance. This door opens wide to accommodate wheel chairs and mobility scooters.

Reception

There is no designated reception for the clinic. Please ring the bell on the clinic door and make yourself comfortable in the waiting area. A member of the team will then come out to assist you.

Waiting Room



The waiting room is just inside the main entrance. It has level vinyl covered floor and well lit.

There are ample chairs with arm rests and space for wheel chairs.

Treatment rooms



Treatment areas are accessed directly from waiting area.
The treatment areas have level vinyl covered floors
X rays can be accessed by wheelchair users within the surgeries.

Toilet Facilities.



There are accessible toilets. These are approximately 30 meters from the waiting area. These are all easily reachable with no ramps or stairs.

Additional Information

Patient letters can be made available in other formats such as large print (on request at reception)

All staff have disability awareness training

Interpreters can be provided with appropriate notice

Assistance dogs

Assistance dogs are welcome in all dental clinics. Dogs can remain with their owner in the waiting area. When called into clinic, assistance dogs can be left with the reception staff or taken into the dental surgery while treatment takes place.

A nurse or member of the team will support and guide the patient into the treatment bay and will remain with them throughout treatment and guide back to reception on completion.