

## Disabled Access Guide for Smile Together CIC Camborne Health Centre



### Find Us

<p><b><u>Address</u></b>  <b>Camborne Health Centre</b>            Rectory Road            Camborne            TR14 7DL</p> <p><b><u>Telephone: 0333 405 0290</u></b>  <b><u>Email: <a href="mailto:smile.together@nhs.net">smile.together@nhs.net</a></u></b></p>	<p><b><u>Opening Times</u></b></p> <p>Monday 09.00-17.00            Tuesday 09.00-17.00            Wednesday 09.00-17.00            Thursday 09.00-17.00            Friday 09.00-17.00            Saturday Closed            Sunday Closed</p>
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## Location



## Disabled Parking



There are 2 disabled parking bays next to the entrance to the dental department. There are no kerb's or stairs.

The main car park in front of the building is smooth tarmac. There is no fee to park in this car park. There is adequate space for patients to be dropped off at the main entrance to the dental department.

### Outside Access from the Car Park.



There are 2 out opening doors at the main entrance with no steps or kerbs.

### Inside Access.



The foyer is well lit with large windows and adequate lighting. The floor is carpeted

### Reception

There is no designated reception for the clinic. Please knock on the clinic door and make yourself comfortable in the waiting area. A member of the team will then come out to assist you.

## Waiting Room



The waiting room through to the right of the main entrance. It has level vinyl covered floor and well lit.

There are ample chairs with arm rests and space for wheel chairs.

## Treatment rooms



Treatment areas are accessed directly from waiting area.  
The treatment areas have level vinyl covered floors  
X rays can be accessed by wheelchair users within the surgeries.

## Toilet Facilities.

There are accessible toilets.  
These are all easily reachable



This is situated beside the waiting area.  
with no ramps or stairs.

## Additional Information

Patient letters can be made available in other formats such as large print (on request at reception)

All staff have disability awareness training

Interpreters can be provided with appropriate notice

### Assistance dogs

Assistance dogs are welcome in all dental clinics. Dogs can remain with their owner in the waiting area. When called into clinic, assistance dogs can be left with the reception staff or taken into the dental surgery while treatment takes place.

A nurse or member of reception team will support and guide the patient into the treatment bay and will remain with them throughout treatment and guide back to reception on completion.