

Disabled Access Guide for Smile Together CIC Bellair Health Office



Find Us

<p><u>Address</u> Bellair Health Centre Alverton Road Penzance TR18 4TA</p> <p>Telephone: 0333 405 0290 Email: smile.together@nhs.net</p>	<p><u>Opening Times</u></p> <table> <tr><td>Monday</td><td>09.00-17.00</td></tr> <tr><td>Tuesday</td><td>09.00-17.00</td></tr> <tr><td>Wednesday</td><td>09.00-17.00</td></tr> <tr><td>Thursday</td><td>09.00-17.00</td></tr> <tr><td>Friday</td><td>09.00-17.00</td></tr> <tr><td>Saturday</td><td>Closed</td></tr> <tr><td>Sunday</td><td>Closed</td></tr> </table>	Monday	09.00-17.00	Tuesday	09.00-17.00	Wednesday	09.00-17.00	Thursday	09.00-17.00	Friday	09.00-17.00	Saturday	Closed	Sunday	Closed
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Location



Disabled Parking



There are 2 disabled parking bays next to the entrance to the dental department. The department can then be accessed via an access ramp. There are no kerb's or stairs.

The main car park in to the side of the building is smooth tarmac. The dental department is then accessible via a slope. There is no fee to park in this car park, however you will need to fill in one of the permit slips- available in the waiting area, and display this in your car. There is adequate space for patients to be dropped off at the main entrance to the dental department.

Outside Access from the Car Park.



From the carpark, it is a short distance to the ramp, providing access from the street level to the building. Once down the ramp the clinic entrance is back towards the carpark. There is one door at the main entrance with no steps or kerbs. This door can be pushed or pulled to enter.

Reception

There is no designated reception for the clinic. Please ring the bell on the clinic door and make yourself comfortable in the waiting area. A member of the team will then come out to assist you.

Waiting Room



The waiting room is on the right of reception, through double doors and is smooth vinyl.

Treatment rooms



Treatment areas are accessed directly from waiting area.
The treatment areas have level vinyl covered floors
X rays can be accessed by wheelchair users within the surgeries.

Toilet Facilities.



There are accessible toilets. These are located in the main office building. The door into the main office building is located approximately 20 yards from the dental clinic entrance, to the front of the building. There is a shallow ramp to enter the main door. Inside the floors are covered in smooth vinyl, and the toilets are located opposite the main door.

Additional Information

Patient letters can be made available in other formats such as large print (on request at reception)

All staff have disability awareness training

Interpreters can be provided with appropriate notice

Assistance dogs

Assistance dogs are welcome in all dental clinics. Dogs can remain with their owner in the waiting area. When called into clinic, assistance dogs can be left with the reception staff or taken into the dental surgery while treatment takes place.

A nurse or member of reception team will support and guide the patient into the treatment bay and will remain with them throughout treatment and guide back to reception on completion.

